

A simple approach to software

More and more customers are seeking the benefits of cloud computing, and Kronos is delivering the experience and service they expect. We host and manage your workforce management system in the cloud, where users can securely access the application(s) over the web — at any time, from anywhere — using mobile devices, tablets, laptops, and desktops. You enjoy all the benefits of an in-house workforce management solution without the time-consuming challenges commonly associated with implementing new technology and maintaining it. Kronos handles all the technical issues and takes away the worry of data centers, servers, databases, and upgrades. We make sure your solution is always running smoothly, reliably, and cost effectively.

It's the ideal choice for organizations seeking to achieve their workforce management goals without exceeding their capital equipment budgets or placing additional demands on their in-house IT staff. It gives you the flexibility to customize your Kronos solution to meet specific requirements, integrate with other business-critical systems, and schedule upgrades at your convenience — not ours. And you can rest easy knowing that it's managed by the experts who built it.

“Kronos workforce management solution helps manage labor costs, one of the largest controllable expenses for most organizations. And its Cloud offering further adds to fast payback. We're really excited to achieve many benefits from Kronos.”

— Richard Cohen, Chief Information Officer, PFD Food Services, Australia

Key Benefits

- > **KEEPS YOUR IT TEAM FOCUSED** on growing your business
- > **FASTER IMPLEMENTATION** and upgrades
- > **PROTECTS YOUR INVESTMENT** by keeping the solution in the hands of the experts who built it
- > **REDUCES CAPITAL EXPENDITURES** by eliminating the need for hardware and software purchases
- > **MINIMIZES THE RISKS** associated with investing in rapidly changing technology
- > **GUARANTEES AVAILABILITY** of your workforce management solution

What would you rather do?

ON-PREMISE CUSTOMER	CLOUD CUSTOMER
Write a BIG up-front check for software	Write a much SMALLER check
BUY hardware/licenses for your data center	DON'T BUY anything
Engage IT to RUN the project	Engage IT to PARTICIPATE
Perform ALL your own maintenance	Perform NONE of the maintenance
Watch cool features get added only once a YEAR	Watch cool features get added every QUARTER
Maybe use those features in 3 YEARS after an expensive upgrade	Use them RIGHT AWAY
Rely on a team that is supporting MULTIPLE applications	Rely on an expert team that supports ONE application day in and day out

It's no wonder that customers ranging in size from 300 to 300,000 employees are taking advantage of the Kronos cloud to free themselves from the worry of data centers, servers, databases, upgrades, and updates. And whether you subscribe to our SaaS (software as a service) solutions or purchase your software, Kronos provides a partnership that ensures success.

No more budget surprises

Get a fully outsourced solution at a fixed, predictable, and easy-to-budget cost. When you're deployed in the Kronos Cloud, you always know what you're paying and when because your deployment, maintenance, and upgrade costs are predictable.

Accelerate time to value

You don't have to purchase hardware, operating systems, or RDBMS licenses. And you don't have to worry about assigning busy internal IT resources to a new deployment project. Our resident experts will have a functional infrastructure ready quickly. And when it comes time to upgrade, we'll schedule and complete the work with minimal impact on your business.

Achieve higher levels of system reliability

Optimize system performance — locally or globally — with service levels you can count on. Take full advantage of one-to-one relationships with Kronos technical professionals who know your configurations and your business. In the Kronos cloud, you'll get complete support of your IT infrastructure in a secure facility with 99.5 percent uptime.

Kronos Cloud At-a-Glance

In the Kronos Cloud, we provide complete support of the entire IT infrastructure, including the computer hardware, operating systems, and databases required to run your Kronos application(s).

- Predictable per-employee monthly subscription fee
- Guaranteed service level agreements
- A dedicated customer manager who is your single point of contact for all Cloud activities
- Cloud hosting at a secure, hardened Kronos data center
- Server procurement, setup, and management
- Repair and replacement of defective or failed hardware
- Setup, testing, and management of firewall devices, intrusion detection, and associated policies
- Connectivity implementation and management
- Customer-specific production and test/development environments
- A single point of contact for all cloud activities
- Daily incremental and full weekly backups
- Application of new technical software versions, application-level patches and service packs, and legislative updates related to human resources and payroll (if applicable)
- Complete monitoring of the solution environment, including the Kronos application(s)

“Kronos in the Cloud has helped us in three key ways. First, it allows us to free up resources for other projects. Second, we avoid expenses related to the purchase of hardware and operating systems. And finally, we benefit from the knowledgeable Kronos staff members who ensure that the application is running smoothly at all times.”

— Tina McGahey, Director, HRIS, Payroll and Compensation, Wexford Health Sources

